

Threshold, Inc. Corporate Compliance

What is Corporate Compliance?

A systemic, planned response to all applicable laws, rules, regulation and ethical standards.

What is a Compliance Plan or Program?

“An organized system that is designed to detect and prevent violations of law by agents, employees, officers, and the directors of business”.

Who is the Corporate Compliance Officer?

Ashley Emery, Social/Recreation/Education Coordinator & Quality Assurance Coordinator, Threshold, Inc. She can be reached by phone at 919-682-4124 or by email at a.emery@thresholdclubhouse.org

Anonymous reports may be physically put in the designated mailbox located in the clerical unit or sent anonymously electronically. To send an anonymous email: Go to mail.thresholdclubhouse.org, Log into smartermail by entering the full email address: anonymous@thresholdclubhouse.org Password: threshold; In “my contacts”, you will see the email address for the Quality Assurance Coordinator.

What happens when a Compliance problem is discovered?

An investigation is completed by the Corporate Compliance Officer/Quality Assurance Coordinator (and other designated staff, as necessary). Any findings and recommendations are made to the Program Committee who determines whether or not corrective action and/or disciplinary action needs to be undertaken.

What are the goals of the Corporate Compliance program?

- Preventing improper conduct, intentional or unintentional
- Minimizing billing errors by ensuring claims are true and accurate
- Ensuring processes are in place for immediate reporting and investigation of questionable activities or practices
- Ensuring there is no retaliation for reporting violations or suspected violations